

APPENDIX 5

Are they proposing to play music during the day and evening?

We only propose to play live music on various occasions to try enhance the business throughout the year this will mainly be on Saturday or the occasional bank holiday weekend

Have they engaged an acoustic engineer, acoustic consultant or noise and vibration consultant who can install a sound insulation scheme?

We have an installed a sound system by a qualified sound technician but when the music is live the artists will bring their own equipment

installed an acoustic lobby and ensured doors are closed at all times

There is no room for a lobby and when appropriate the doors and windows will be shut

avoided holding entertainment in rooms with windows or doors facing out onto residential areas

The layout of the miners arms is that unfortunately all doors or windows face a residential area on all sides, this has been the case ever since the Miners Arms was established.

kept windows closed at all times.

Yes windows will be kept closed but in extreme cases where weather is hot we will need to open, however as entertainment is generally in the evening the air is cooler so windows can be kept shut.

Made sure doors are close-fitting and constructed from dense materials and kept closed as much as possible

Yes

fitted mechanical ventilation systems so that they do not need to open doors and windows.

No other source of ventilation

Fitted all ventilation systems with acoustic baffles

Not Applicable

designated somebody to control the noise levels for the evening.

Licensee holder and staff constantly monitor volume levels

considered giving neighbours the name and telephone number of the person responsible for controlling the noise so they can alert that person if there are any problems.

If any local residence that have any issues that have problems with noise we will have no hesitation to correspond with thme

installed a sound limit or cut-out device, with the maximum sound level approved by the Local Authority

No

Assured that fire doors (if they have them) will not be opened for ventilation. Are they connected to a sound-limiting or cut-out device?

Not Applicable

been assessed on whether music is being played in outside areas in a residential area.

Music is not played in the outside area

Do they have a designated premises supervisor who will take all reasonable steps to ensure nobody causes noise nuisance while on the premises or while leaving?

Yes all staff and customers are aware of the surroundings and are always asked to leave quietly

Have they put up notices asking for patrons to avoid causing too much noise, especially when leaving?

Please see above

Have they employed trained door stewards to restrict entry at certain times and control noisy patrons? Is this a requirement of the licence?

Not Applicable

informed taxi firms they should not sound their horns etc. when collecting customers?

Unaware that any taxis sound their horns when they collect but we will monitor this

what type of windows and door openings have they?

Lockable windows and solid front and rear door

What type of ventilation and air conditioning is on the premises?

Windows, doors and internal ceiling fans

Do all emergency doors such as fire exits have well sealed acoustic doors which open in the direction of escape

Not applicable

Are perimeter listening tests going to be carried out on a regular basis to ensure that the noise levels emitted are appropriate and not excessive for the time of day?

Unsure of this process or would conduct it

The type of music and the level it is played at may be acceptable to those on the premises but often it is a common cause for complaints as those in the surrounding area can find it intrusive. These problems often occur because music levels within the premises tend to increase as the event progresses and when put against the background noise level, which generally tends to fall as the evening progresses, the noise level can seem at an increased level to those in the surrounding area. It is well known that particular types of music such as dance music can cause a huge problem due to a strong bass beat, which tends to carry further. Music that emanates from outside the property from places such as a garden will often be much louder to neighbours than if it was inside the premises and would be more likely to cause a disturbance. Noise nuisance often becomes more of an issue if the premises is located in a residential area as the Miners Arms

There are no speakers outside the premises or on an outside wall of the building.